

Humana High Value Network: Illinois Coordinated Care Network



How does the Illinois Coordinated Care Network (IL CCN) work?

- You choose one of the seven provider systems you want to use based on price, convenience and primary care physicians (PCPs) in the network
- You and everyone in your family must select primary care physicians (PCPs) that are in the provider systems you choose
- Check to see if your doctor(s) is in the provider system you want to choose. If you already have a PCP, see “Find a doctor or see if your doctor is in the network,” found on the next page



Is the IL CCN right for you?

Consider the following:

- Healthcare close to home or work
- Save money
- Relationship with PCP who knows you and your unique health needs



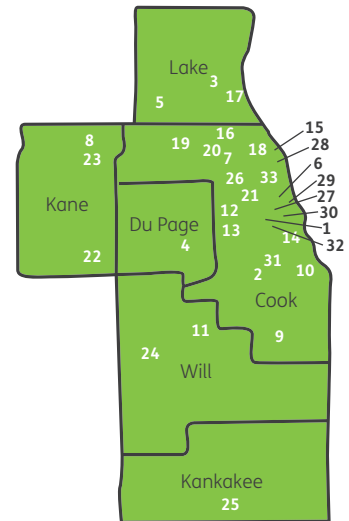
Your local care network

The Illinois Coordinated Care Network features provider systems that provide quality care for you and your family featuring heart care, neurology, cancer care, women’s health, pediatrics, orthopedics, emergency services, transplants and more — everything you need to keep you and your family healthy. You will receive care through one of the seven provider systems you choose below:

- **Advocate Health Care**
- **Loyola University Health System**
- **NorthShore University Health System**
- **Northwest Community Healthcare**
- **Presence Health System**
- **Progress Health System**
- **Swedish Covenant**

The map shows key facilities for the seven provider systems so you can see which facilities are closest to where you live and work.

For a complete list of doctors and clinics in your network, go to [Humana.com](https://www.humana.com), click “Search” under “Find a doctor,” scroll to the bottom of the page and select “View printed directories.” Select “Illinois,” then “Illinois CCN.”



Advocate Health Care

1. Advocate Bethany Hospital
2. Advocate Christ Hospital & Medical Center
3. Advocate Condell Medical Center
4. Advocate Good Samaritan Hospital
5. Advocate Good Shepherd Hospital
6. Advocate Illinois Masonic Medical Center
7. Advocate Lutheran General Hospital
8. Advocate Sherman
9. Advocate South Suburban Hospital
10. Advocate Trinity Hospital
11. Silver Cross Hospital

Loyola University Health System

12. Gottlieb
13. Loyola University Hospital
14. Mercy Hospital and Medical Center

NorthShore University Health System

15. Evanston Hospital
16. Glenbrook Hospital
17. Highland Park Hospital
18. Skokie Hospital

Northwest Community Healthcare

19. Northwest Community Hospital

Presence Health System

20. Holy Family Medical Center
21. Our Lady of the Resurrection Medical Center
22. Provena Mercy Medical Center
23. Provena St Joseph Hospital
24. Provena St Joseph Medical Center
25. Provena St Marys Hospital
26. Resurrection Medical Center
27. St Elizabeth Hospital
28. St Francis Hospital of Evanston
29. St Joseph Hospital
30. St Mary of Nazareth Hospital Center

Progress Health System

31. Holy Cross Hospital
32. Mount Sinai Hospital Medical Center

Swedish Covenant

33. Swedish Covenant Hospital

How to choose the Illinois Coordinated Care Network



Select a provider system

- The Illinois CCN includes seven provider systems for you to choose from. You must choose one.
- **PCP selection is required**; you must select a PCP that is in the provider system you chose. Eligible dependents must also choose PCPs in the provider system you have chosen. **If PCPs have not been selected and you or your eligible dependents go to the doctor, your services will not be paid for.**
- You can change your provider system during your annual benefits enrollment, if you wish, by going to MyHumana on **Humana.com**
- You can change your PCP, within the provider system you have chosen, by going to MyHumana on **Humana.com**

Simple, affordable healthcare:

- Personalized care
- Close to home
- Doctors you can trust



Find a doctor or see if your doctor is in the network

- Go to **Humana.com**
- Click on “Search” under “Find a doctor”
- Choose “Medical”
- Select “Insurance through your employer” under “Coverage type”
- Enter your ZIP code and select “Illinois CCN” under “Network”
- Select “Specialty” under “Search” and enter “PCP”
- If you know your doctor’s name, select “Name” under “Search”



If you need to see a specialist

- You may see any specialist you wish in the provider system you have chosen. If you have any questions about specialists, contact your PCP.
- Referrals from your PCP to specialists outside of your provider system are required. (Referrals are not needed for OB/GYN services.) Referrals are provided electronically; no paper referral is required.

Frequently asked questions

What if I choose to see a doctor who is not in my provider system?

You'll have to pay for your services in full, and Humana will be unable to limit the amount you pay.

What if I need to see a doctor who is not in my provider system?

If it is medically necessary and coordinated through your PCP, services outside your provider system will be covered the same as if you were going to a provider in your network.

What if I go to an emergency room outside my network?

If you are traveling, or go to an emergency room outside of your network, and it's a true emergency, services will be covered at the in-network benefit level. You'll be expected to receive all follow-up care through coordination with your PCP.

Is the Illinois Coordinated Care Network right for me?

It's a good choice for people who are willing to use certain doctors and healthcare facilities in exchange for lower costs. Your PCP plays a valuable role by providing most services and referring you to a specialist, if needed. Your PCP keeps an eye on your total healthcare picture and is the point person anytime you have a health problem. Preventive care like annual checkups, flu shots and screenings are covered at 100 percent at your PCP's office.

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