

ENROLLMENT APPLICATION AND POLICY CHANGE DIRECTIONS FOR COMPLETING APPLICATION FORM

Please read the directions thoroughly and detach them before completing this form. Use black or blue ballpoint pen only. Print neatly. Do not abbreviate.

Complete all fields answering each question as accurately as possible. If you are unsure or have questions about any of the information requested on this form, please ask for guidance from your employer.

- ① **ENROLLEE:** Check the reason you are completing this form.
Timely Enrollment: Your first opportunity to enroll after becoming eligible.
Special Enrollment: You are enrolling within 31 days of a special enrollment event as specified in the Federal HIPAA regulations (e.g., birth, adoption or placement for adoption, marriage, divorce** or involuntary loss of other coverage).
Membership Change: Any change to your current membership such as adding dependents, canceling dependents or changing your benefits. This change may occur outside of open enrollment.
Open Enrollment: The period of time offered on a regular basis during which you can elect to enroll in a specific group health insurance plan or make changes to your current membership.
- ② **EFFECTIVE DATE OF BENEFITS:** Enter requested effective date and your group, section and identification numbers.
COMPLETION OF OTHER ELIGIBILITY REQUIREMENTS: Check this box only if your employer has eligibility requirements that you have met/completed prior to enrollment, such as measurement period or orientation period.
- ③ **EMPLOYEE/FORMER EMPLOYEE STATUS:** Check the appropriate box to indicate whether you are an Active, COBRA, IL Continuation or Retiree employee.
- ④ **COBRA/IL Continuation:** If you are a COBRA/IL Continuation enrollee, enter the requested start and end date for your COBRA/IL Continuation benefits. The remaining COBRA/IL Continuation information will be completed by Blue Cross and Blue Shield of Illinois (BCBSIL).
- ⑤ **COVERAGE APPLIED FOR:** Check all coverages that you are enrolling for based on the plans offered by your employer. If you previously had BCBSIL coverage, enter the prior group, section and identification numbers at the bottom of this section. If you are enrolling for Family Coverage, be sure to include information on family members in Section ⑧. If you are declining coverage, read, complete and sign Sections ⑥ and ⑫. If you are unsure of your group size or whether your plan is Standard or Custom, please ask for guidance from your employer.
- ⑥ **CHANGES TO EXISTING MEMBERSHIP:** Check all boxes that apply to change coverage, add or cancel dependents, or cancel coverage. If you are changing your primary care physician (PCP) or Woman's Principal Health Care Provider (WPHCP), circle the reason(s) why at the bottom of this section.
NOTE: Usually Medical Group/Individual Practice Association (IPA) changes are not allowed if a member or dependent is receiving in-hospital care or is in the third trimester of pregnancy.
To add a dependent, check the appropriate box. Members may add dependents within 31 days of a qualifying event (e.g., marriage, birth and/or adoption of a child or during open enrollment). Enter the date of the qualifying event. NOTE: List only those dependents to be added in Section ⑧. If coverage is changing from Individual to Family, check the appropriate box in Section ⑥. See your employer for other requirements to add dependents.
To cancel a dependent, check the appropriate box. Enter the date the dependent is to be canceled from coverage. NOTE: List only those dependents to be canceled in Section ⑧. If coverage is changing from Family to Individual, check the appropriate box in Section ⑦.



- ⑦ **EMPLOYEE INFORMATION:** Answer every question that applies to you. If changing name and/or address, check the appropriate box in Section ⑥ and enter your Name and Address in section ⑦. Be sure that you have completed Section ②.

Enter your social security and identification numbers.

- Include your employee identification number if you know it.
- Your social security number is used for internal administrative purposes and for other purposes required or permitted by applicable law.

If you selected **HMO** coverage in Section ⑤, you must select a Medical Group or IPA and PCP for each person to be covered. You must also select a PCP within the selected Medical Group/IPA for each person to be covered. You may choose a different Medical Group/IPA for each person. Care received from a WPHCP may be eligible for coverage without referrals from your PCP. However, your PCP and your WPHCP must be affiliated with or employed by your Participating IPA/Medical Group in order for each person to be eligible for coverage. Until we receive your selected Medical Group/IPA, you may not be eligible and your claims may be denied. Be sure to enter the Medical Group/IPA number, name, PCP number and name.

If you selected **CPO** or **CPO Value Choice**, you must select a CPO Network.

If you selected **Dental HMO**, include your Dental HMO group number and select a Dental HMO office for each person to be covered.

If you are covered by **Medicare**, enter your HIC number, which is the Medicare ID number on your Medicare ID card. Enter the start and end dates where they apply for: Medicare A, Medicare B, End Stage Renal Disease (ESRD), and Disability. The ESRD start date is the day ESRD regular course at dialysis begins, (or the date of kidney transplant in the case of total renal failure). The disability start date is the date the beneficiary is entitled to Medicare due to disability.

- ⑧ **FAMILY COVERAGE INFORMATION:** Answer every question as it applies to your family. If you are changing existing membership, list only those dependents to be added or canceled.

A) **SPOUSE, DOMESTIC PARTNER, PARTY TO A CIVIL UNION** — Enter complete information (gender, date of birth, name, including last name if different). If you selected HMO coverage in Section ⑤, or your spouse, domestic partner, or party to a civil union is covered by Medicare, complete the HMO and Medicare sections as instructed in Section ⑦. NOTE: In some situations, your employer may not offer coverage for spouses, domestic partners and parties to a civil union. Please contact your employer for more information.

B) **CHILDREN** — Enter complete information for your child(ren). If you selected HMO coverage in Section ⑤, or your dependent(s) is covered by Medicare, complete the HMO and Medicare sections as instructed in Section ⑦. Space for additional dependents is provided on the second page of this application. If necessary, use a separate piece of paper and attach it to this application.

If your employer offers coverage for children and your children are eligible, your children are eligible for health and/or dental coverage up to the dependent limiting age and may not be denied coverage due to marital, student or employment status before age 26 (check with your employer for additional details regarding eligibility requirements). In addition, eligible military personnel may not be denied coverage before age 30 under Illinois law. If you elect HMO or Blue Choice SelectSM coverage, your dependents must live or work within the defined service area.

- ⑨ **OTHER INSURANCE INFORMATION:** If you have other insurance coverage, enter the information requested completely. This information will allow for the proper coordination of your health care benefits.
- ⑩ **DEARBORN NATIONAL:** If you are enrolling with Dearborn National, enter the information requested. When listing the beneficiary, provide both the first and last name and the relationship to you. List all beneficiaries that apply. If necessary, use a separate piece of paper and attach it to this application.
- ⑪ **SIGNATURE LINE FOR NEW/CHANGING COVERAGE:** Please read, date and sign this Section. Your signature and the date are required.
- ⑫ **WAIVER OF COVERAGE:** BCBSIL's policy requires that you (the employee) enroll in order to also enroll your dependents. If you choose to waive any coverage, your dependents cannot enroll in that coverage. However, you can enroll yourself in coverage and choose to waive it for any of your dependents.

Use this section to indicate if you do not wish to enroll yourself and/or any of your dependents in the following types of coverage: Medical, Dental, Vision, Basic Life, Dependent Life, Short-Term Disability (offered only to employees), Long-Term Disability (offered only to employees) and Voluntary Life (offered only to employees).

NOTE: This coverage waiver does not apply to any COBRA Continuation rights you might have.



ENROLLMENT APPLICATION AND POLICY CHANGE

1 ENROLLEE: New Enrollment: Timely Special Open Enrollment: New Member Plan Change Add Dependents

2 EFFECTIVE DATE OF BENEFITS: Group #: Section #: Identification #: Completion of Other Eligibility Requirements

3 EMPLOYEE/FORMER EMPLOYEE STATUS Active Employee COBRA Continuation IL Continuation Retiree, retirement date

4 COBRA / ILLINOIS CONTINUATION Previously covered with group as: COBRA: Start Date Projected End Date IL Continuation Privilege: Start Date Projected End Date

5 COVERAGE APPLIED FOR: Check all that apply (add one Medical, Dental, Life, if applicable). After checking coverage applied for or making changes to existing membership, complete Plan #, Group #, Section #, Name and Social Security #.

Small Group 1-50 Affordable Care Act Plans Small Group 1-50 Grandfathered and Grandmothered/Transitional Plans Mid-Market & Large Group Standard Plans 51+

Large Group Custom Plans 151+ Traditional PPO CPO CPO Value Choice HMO Illinois w/HCA Blue Advantage HMO w/HCA Blue Choice Options Blue Choice Select PPO BlueEdge HCA Direct BlueEdge HSA BlueEdge HCA Direct BlueEdge Select PPO BlueEdge HCA BlueEdge Select HSA BlueEdge Select HCA Direct Vision Hearing Medicare Supplement

Dental BlueCare Dental PPO Individual/Employee Employee & Child(ren) Employee & Party to a Civil Union or Domestic Partner Life Dearborn National Group #: Previous BCBSIL or HMO Membership Group #: Section #: Identification #:

6 CHANGES TO EXISTING MEMBERSHIP: Check all that apply.

CHANGES ADD DEPENDENTS CANCEL DEPENDENTS CANCEL (Check all that apply) NOTE: Only list dependents to be added or dropped in the Family Coverage Information Section 8.

After checking the appropriate physician change, circle reason: A. Availability B. PCP moved office C. Location D. PCP added to Network E. Dissatisfied with PCP F. PCP office/facility undesirable G. Staff H. Other

If not electing coverage, please read, complete and sign Section 12.

7 EMPLOYEE INFORMATION: → Company Name: _____		Group #: _____
Employee Last Name: _____	Employee First Name: _____	Mid. Initial: _____
Email Address: _____	Cell Phone #: _____	
Street Address: _____	Apt. #: _____	
City: _____	State: _____	ZIP code: _____
Date of Birth: ___/___/___ Are You Eligible for Family Coverage: <input type="checkbox"/> No <input type="checkbox"/> Yes Health Coverage Elected: <input type="checkbox"/> Individual/Employee <input type="checkbox"/> Employee & Spouse <input type="checkbox"/> Employee & Party to a Civil Union or Domestic Partner <input type="checkbox"/> Employee & Child(ren) <input type="checkbox"/> Family Gender: <input type="checkbox"/> Male <input type="checkbox"/> Female Employee Social Security #: _____ — _____ — _____ Employee Identification # (if known): _____ Telephone #: Business: (____) _____ Home: (____) _____ Date of Hire: ___/___/___ Dept. #: _____ Payroll Location: _____ Employee Clock #: _____ If HMO: Medical Group/IPA #: _____ Medical Group/IPA Name: _____ PCP #: _____ PCP Name: _____ WPHCP Medical Group/IPA #: _____ WPHCP Medical Group Name: _____ WPHCP (Physician) #: _____ WPHCP (Physician) Name: _____ If CPO/CPO Value Choice, Network #: _____ If BlueCare Dental HMO, Office ID #: _____ Employment Status: <input type="checkbox"/> Actively at Work <input type="checkbox"/> COBRA/IL Continuation <input type="checkbox"/> Retired If retired, retirement date: ___/___/___ Are you covered or applying for coverage under your employer's health care plan, and are you also covered by Medicare? <input type="checkbox"/> No <input type="checkbox"/> Yes If Yes, the section below must be completed: HIC #: _____ MEDICARE B: _____ ESRD DIALYSIS: _____ DISABILITY: _____ MEDICARE A: _____ Start Date: ___/___/___ Start Date: ___/___/___ Start Date: ___/___/___ Start Date: ___/___/___ End Date: ___/___/___ End Date: ___/___/___ End Date: ___/___/___		
8 FAMILY COVERAGE INFORMATION: List all eligible dependents.		
8 (A) <input type="checkbox"/> Spouse <input type="checkbox"/> Domestic Partner <input type="checkbox"/> Party to a Civil Union		
Gender: <input type="checkbox"/> Male <input type="checkbox"/> Female		
Last Name (only if different): _____	Date of Birth: ___/___/___	
First Name: _____	Social Security #: _____ — _____ — _____	
If HMO: Medical Group/IPA #: _____	Medical Group/IPA Name: _____	
WPHCP Medical Group/IPA #: _____		
PCP #: _____	PCP Name: _____	
WPHCP Medical Group Name: _____		
WPHCP (Physician) #: _____	WPHCP (Physician) Name: _____	
If BlueCare Dental HMO: Office ID #: _____		
Are you covered or applying for coverage under your employer's health care plan, and are you also covered by Medicare? <input type="checkbox"/> No <input type="checkbox"/> Yes If Yes, the section below must be completed: HIC #: _____ MEDICARE B: _____ ESRD DIALYSIS: _____ DISABILITY: _____ MEDICARE A: _____ Start Date: ___/___/___ Start Date: ___/___/___ Start Date: ___/___/___ Start Date: ___/___/___ End Date: ___/___/___ End Date: ___/___/___ End Date: ___/___/___		

8 FAMILY AND DEPENDENT COVERAGE INFORMATION:

List all eligible dependents: *If disabled child is over the dependent age limit of your employer's plan, please attach a completed Dependent Child's Statement of Disability form. If you are adding an eligible military personnel dependent who is over the age limit of your employer's plan, completion of a Defense Department Form 214 (DD 214) is required in addition to this application.*

8 **B** **SON** **DAUGHTER** Date of Birth: ___/___/___

Last Name (only if different): _____ First Name: _____

ELIGIBLE MILITARY PERSONNEL DISABLED DEPENDENT

Address (if different from employee's address): _____

Social Security #: _____ If HMO: Medical Group/IPA #: _____

Medical Group/IPA Name: PCP #: _____ PCP Name: _____

WPHCP Medical Group/IPA #: _____ WPHCP Medical Group Name: _____

WPHCP (Physician) #: _____ WPHCP (Physician) Name*: _____

If BlueCare Dental HMO: Office ID #: _____

Are you covered or applying for coverage under your employer's health care plan, and are you also covered by Medicare? No Yes

If Yes, the section below must be completed:

HIC #: _____	MEDICARE B: _____	ESRD DIALYSIS: _____	DISABILITY: _____
MEDICARE A: _____	Start Date: ___/___/___	Start Date: ___/___/___	Start Date: ___/___/___
Start Date: ___/___/___	End Date: ___/___/___	End Date: ___/___/___	End Date: ___/___/___

SON DAUGHTER Date of Birth: ___/___/___

Last Name (only if different): _____ First Name: _____

ELIGIBLE MILITARY PERSONNEL DISABLED DEPENDENT

Address (if different from employee's address): _____

Social Security #: _____ If HMO: Medical Group/IPA #: _____

Medical Group/IPA Name: PCP #: _____ PCP Name: _____

WPHCP Medical Group/IPA #: _____ WPHCP Medical Group Name: _____

WPHCP (Physician) #: _____ WPHCP (Physician) Name*: _____

If BlueCare Dental HMO: Office ID #: _____

Are you covered or applying for coverage under your employer's health care plan, and are you also covered by Medicare? No Yes

If Yes, the section below must be completed:

HIC #: _____	MEDICARE B: _____	ESRD DIALYSIS: _____	DISABILITY: _____
MEDICARE A: _____	Start Date: ___/___/___	Start Date: ___/___/___	Start Date: ___/___/___
Start Date: ___/___/___	End Date: ___/___/___	End Date: ___/___/___	End Date: ___/___/___

SON DAUGHTER Date of Birth: ___/___/___

Last Name (only if different): _____ First Name: _____

ELIGIBLE MILITARY PERSONNEL DISABLED DEPENDENT

Address (if different from employee's address): _____

Social Security #: _____ If HMO: Medical Group/IPA #: _____

Medical Group/IPA Name: PCP #: _____ PCP Name: _____

WPHCP Medical Group/IPA #: _____ WPHCP Medical Group Name: _____

WPHCP (Physician) #: _____ WPHCP (Physician) Name*: _____

If BlueCare Dental HMO: Office ID #: _____

Are you covered or applying for coverage under your employer's health care plan, and are you also covered by Medicare? No Yes

If Yes, the section below must be completed:

HIC #: _____	MEDICARE B: _____	ESRD DIALYSIS: _____	DISABILITY: _____
MEDICARE A: _____	Start Date: ___/___/___	Start Date: ___/___/___	Start Date: ___/___/___
Start Date: ___/___/___	End Date: ___/___/___	End Date: ___/___/___	End Date: ___/___/___

9 OTHER INSURANCE INFORMATION:

If you or any of your family members have OTHER GROUP COVERAGE, Check all that apply.

Health: Policy #: _____ Dental: Policy #: _____

Prescription Drug Coverage: Policy #: _____ Vision: Policy #: _____

Hearing: Policy #: _____

If Yes: Is the other insurance: Single Coverage Family Coverage

EMPLOYED BY: _____ Insured's Name: _____

Date of Birth: ___/___/___

Insurance Company Name: _____

Address: _____

City: _____ State: _____ ZIP code: _____ Telephone #: _____

10 DEARBORN NATIONAL:

The group Term Life & AD&D, STD and LTD products are underwritten by Dearborn National® Life Insurance Company.

Employee Job Title: _____ Class Type: _____

Basic Salary: \$ _____ Hourly Weekly Semi-Monthly Monthly Annually

Check Coverage Applied For: Term Life/AD&D: No Yes \$ _____ Dependent Life: No Yes \$ _____

Weekly Income: No Yes \$ _____ Supplemental Life: No Yes \$ _____

Long Term Disability: No Yes \$ _____ Voluntary AD&D: \$ _____ Single Family

Permanent Life Insurance: No Yes \$ _____

If Yes: Automatic Premium Loan or Replaces An Existing Policy

Beneficiary: Note: If more than one Beneficiary, interest will be equal unless otherwise indicated.

Last Name: _____ First Name: _____

Relationship: _____

11 I APPLY FOR COVERAGE AS INDICATED ABOVE, for which I am or may become eligible under the agreement with Health Care Service Corporation (providing hospital and medical, dental coverage and health maintenance coverage), and/or Dearborn National (providing the life and disability insurance) (the Company). I have read the above statements and represent they are true and complete to the best of my knowledge. I authorize my employer/group to deduct from my pay and remit any required contribution for the cost of said coverage. This authorization is to remain in effect until the Company is notified by me in writing to the contrary. I understand that the benefits listed in the Certificate(s) will be available subject to the Terms and Conditions thereof effective as listed in the Certificate(s) of Coverage.

Date Signed: ___/___/___ Signature of Applicant: _____

12 If you are declining enrollment for yourself and/or eligible dependents (children, spouse, party to a civil union or domestic partner) because of other health insurance coverage, you may in the future be able to enroll yourself or your dependents in this plan, provided that you request enrollment within 31 days after your other coverage ends. In addition, if you have a new dependent as a result of marriage, birth, adoption, or placement for adoption, you may be able to enroll yourself and your dependents, provided that you request enrollment within 31 days after the marriage, birth, adoption, or placement for adoption.

I DO NOT WISH TO ENROLL at this time and understand that the opportunity to enroll at any future time will be subject to such arrangements as may be made with the Company. Not enrolling in:

- Medical for** Myself My spouse* My spouse and dependents My dependents Myself, my spouse and my dependents
- Dental for** Myself My spouse* My spouse and dependents My dependents Myself, my spouse and my dependents
- Vision for** Myself My spouse* My spouse and dependents My dependents Myself, my spouse and my dependents
- Basic Life for** Myself My spouse* My spouse and dependents My dependents Myself, my spouse and my dependents
- Dependent Life for** Myself My spouse* My spouse and dependents My dependents Myself, my spouse and my dependents
- Voluntary Life for** Myself My spouse* My spouse and dependents My dependents Myself, my spouse and my dependents
- Short-Term Disability for** Myself My spouse* My spouse and dependents My dependents Myself, my spouse and my dependents
- Long-Term Disability for** Myself My spouse* My spouse and dependents My dependents Myself, my spouse and my dependents

Reason: Covered under spouse's* employer-based health insurance plan (complete "Other Insurance Information" in Section 9)

Covered under a Medicare supplement plan Other (please explain) _____

Date Signed: ___/___/___ Signature of Applicant: _____

* The use of the term "spouse" in Section 12 includes a legal spouse, domestic partner or party to a civil union. All of the provisions of this section of the form that pertain to a spouse also apply to a domestic partner or party to a civil union unless specifically noted otherwise.



If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984.

العربية Arabic	إن كان لديك أو لدى شخص تساعد أسئلة، فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون أية تكلفة. للتحدث مع مترجم فوري، اتصل على الرقم 855-710-6984.
繁體中文 Chinese	如果您，或您正在協助的對象，對此有疑問，您有權利免費以您的母語獲得幫助和訊息。洽詢一位翻譯員，請撥電話號碼 855-710-6984。
Français French	Si vous, ou quelqu'un que vous êtes en train d'aider, avez des questions, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 855-710-6984.
Deutsch German	Falls Sie oder jemand, dem Sie helfen, Fragen haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 855-710-6984 an.
Ελληνικά Greek	Εάν εσείς ή κάποιος που βοηθάτε έχετε ερωτήσεις, έχετε το δικαίωμα να λάβετε βοήθεια και πληροφορίες στη γλώσσα σας χωρίς χρέωση. Για να μιλήσετε σε έναν διερμηνέα, καλέστε 855-710-6984.
ગુજરાતી Gujarati	જો તમને અથવા તમે મદદ કરી રહ્યા હોય અથવા કોઈ બીજા વ્યક્તને અસુબા.અમ. કાયકમ બાબતે પ્રશ્નો હોય, તો તમને વિના ખર્ચે, તમારી ભાષામાં મદદ અને માહિતી મેળવવાનો હક્ક છે. દુભાષિયા સાથે વાત કરવા માટે આ નંબર 855-710-6984 પર કોલ કરો.
हिंदी Hindi	यदि आपके, या आप जिसको सहायता कर रहे हैं उसके, प्रश्न हैं, तो आपको अपनी भाषा में नि:शुल्क सहायता और जानकारी प्राप्त करने का अधिकार है। किसी अनुवादक से बात करने के लिए 855-710-6984 पर काल करें।
Italiano Italian	Se tu o qualcuno che stai aiutando avete domande, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare il numero 855-710-6984.
한국어 Korean	만약 귀하 또는 귀하가 돕는 사람이 질문이 있다면 귀하는 무료로 그러한 도움과 정보를 귀하의 언어로 받을 수 있는 권리가 있습니다. 통역사가 필요하시면 855-710-6984 로 전화하십시오.
Diné Navajo	T'áá ni, éí doodago ła'da bíká anánílwo'ígíí, na'ídiłkidgo, ts'ídá bee ná ahóótí'i' t'áá níík'e níká a'doolwoł dóó bina'ídiłkídígíí bee níł h odoonih. Ata'dahalne'ígíí bich'í' hodíílnih kwe'é 855-710-6984.
Polski Polish	Jeśli Ty lub osoba, której pomagasz, macie jakiegokolwiek pytania, macie prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer 855-710-6984.
Русский Russian	Если у вас или человека, которому вы помогаете, возникли вопросы, у вас есть право на бесплатную помощь и информацию, предоставленную на вашем языке. Чтобы связаться с переводчиком, позвоните по телефону 855-710-6984.
Español Spanish	Si usted o alguien a quien usted está ayudando tiene preguntas, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 855-710-6984.
Tagalog Tagalog	Kung ikaw, o ang isang taong iyong tinutulungan ay may mga tanong, may karapatan kang makakuha ng tulong at impormasyon sa iyong wika nang walang bayad. Upang makipag-usap sa isang tagasalin-wika, tumawag sa 855-710-6984.
اردو Urdu	اگر آپ کو، یا کسی ایسے فرد کو جس کی آپ مدد کر رہے ہیں، کوئی سوال درپیش ہے تو، آپ کو اپنی زبان میں مفت مدد اور معلومات حاصل کرنے کا حق ہے۔ مترجم سے بات کرنے کے لیے، 855-710-6984 پر کال کریں۔
Tiếng Việt Vietnamese	Nếu quý vị, hoặc người mà quý vị giúp đỡ, có câu hỏi, thì quý vị có quyền được giúp đỡ và nhận thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, gọi 855-710-6984.



Health care coverage is important for everyone.

We provide free communication aids and services for anyone with a disability or who needs language assistance.
We do not discriminate on the basis of race, color, national origin, sex, gender identity, age or disability.

To receive language or communication assistance free of charge, please call us at 855-710-6984.

If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

Office of Civil Rights Coordinator
300 E. Randolph St.
35th Floor
Chicago, Illinois 60601

Phone: 855-664-7270 (voicemail)
TTY/TDD: 855-661-6965
Fax: 855-661-6960
Email: CivilRightsCoordinator@hcsc.net

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

U.S. Dept. of Health & Human Services
200 Independence Avenue SW
Room 509F, HHH Building 1019
Washington, DC 20201

Phone: 800-368-1019
TTY/TDD: 800-537-7697
Complaint Portal: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>
Complaint Forms: <http://www.hhs.gov/ocr/office/file/index.html>