



New business and renewal tool guide



For brokers and general agents:

Use this guide to identify which tool to use for your UnitedHealthcare business. See Appendix for a list of states which have launched each of the tools on the next page.

Need help?

If you need help registering for uhceservices.com, please contact our technical support line **866-908-5940**.

Tip: You only need one One Healthcare ID for all applications across UnitedHealthcare. You must have your own personal ID and password.

Additional UnitedHealthcare websites that use a One Healthcare ID are employerservices.com and myallsavers.com. If you already have a login for one of these other applications, you should use that one when registering for and logging into uhceservices.com.

Finding the tools you need

	If your market has launched SAMx	If your market has launched SAMx- Level Funded	If your market has not launched a new tool
Quote and enroll small group new business	<ul style="list-style-type: none"> Log in to uhceservices.com Select Small Group Quoting & Renewals Select SAMx under Fully Insured column based on the situs state of the group 	<ul style="list-style-type: none"> Log in to uhceservices.com Select Small Group Quoting & Renewals Select SAMx - Level Funded under Level Funded column based on the situs state of the group 	<p>There is no change to this process.</p> <p>Fully Insured:</p> <ul style="list-style-type: none"> Log in to unitedeservices.com Select SAM quote and enroll a new case <p>Level Funded:</p> <ul style="list-style-type: none"> Log in to myallsavers.com to quote and enroll a new case
Access and manage your small group renewals	<p>There is no change to this process.</p> <ul style="list-style-type: none"> Log in to uhceservices.com Select Small Group Quoting & Renewals Select United eServices (UeS) under Quick Links — you can access a PDF of your fully insured renewal packages Select SAM to quote alternate plans or products and manage your fully insured renewal decisions 	<p>There is no change to this process.</p> <ul style="list-style-type: none"> Log in to uhceservices.com Select Small Group Quoting & Renewals Select MyAllSavers under Quick Links — you can access a PDF of your level funded renewal packages and manage renewal decisions 	<p>There is no change to this process.</p> <p>Fully Insured:</p> <ul style="list-style-type: none"> Log in to unitedeservices.com to access a PDF of your renewal packages Select SAM to quote alternate plans or products and manage renewal decisions <p>Level Funded:</p> <ul style="list-style-type: none"> Log in to myallsavers.com to access a PDF of your renewal packages and manage renewal decisions

Appendix

The grid below identifies SAMx or SAMx – Level Funded launch dates for states, indicating the first case effective date. A blank means the state has not launched the tool yet.

	SAMx Fully Insured (FI) New Business	SAMx– Level Funded (LF) New Business
Alabama	9/1/21	5/1/21 or earlier
Alaska	4/1/22	1/1/22
Arizona	11/1/21	11/1/21
Arkansas	4/1/22	11/1/21
California	TBD	11/1/21
Colorado	4/1/22	11/1/21
Connecticut	9/1/21	5/1/21 or earlier – Oxford 9/1/21 – UHC
Delaware	TBD	5/1/21 or earlier
Florida	TBD	11/1/21
Georgia	7/1/22	7/1/22
Hawaii	4/1/22	N/A
Idaho	4/1/22	11/1/21
Illinois	11/1/21	3/1/22
Indiana	11/1/21	11/1/21
Iowa	4/1/22	3/1/22
Kansas	4/1/22	3/1/22
Kentucky	11/1/21	3/1/22
Louisiana	4/1/22	3/1/22
Maine	11/1/21	11/1/21
Maryland	TBD	11/1/21
Massachusetts	4/1/22	11/1/21
Michigan	4/1/22	3/1/22
Minnesota	9/1/21	11/1/21
Mississippi	4/1/22	3/1/22
Missouri	4/1/22	3/1/22
Montana	9/1/21	1/1/22
Nebraska	4/1/22	3/1/22
Nevada	4/1/22	TBD
New Hampshire	10/1/21 – Freedom Plan 11/1/21 – UHC 4/1/22 Freedom Plan Renewals	TBD
New Jersey	5/1/21 or earlier (Oxford only) Note: Use SAMx for Oxford renewals	5/1/21 or earlier (Oxford only)
New Mexico	11/1/21	11/1/21
New York	5/1/21 or earlier (Oxford only) Note: Use SAMx for Oxford renewals	11/1/21 (Upstate 100–300 Oxford only)

continued

	SAMx Fully Insured (FI) New Business	SAMx- Level Funded (LF) New Business
North Carolina	11/1/21	3/1/22
North Dakota	9/1/21	5/1/21 or earlier
Ohio	4/1/22	3/1/22
Oklahoma	9/1/21	3/1/22
Oregon	11/1/21	11/1/21
Pennsylvania	4/1/22	11/1/21
Rhode Island	4/1/22	3/1/22
South Carolina	11/1/21	3/1/22
South Dakota	9/1/21	5/1/21 or earlier
Tennessee	4/1/22	3/1/22
Texas	7/1/22	11/1/21
Utah	4/1/22	11/1/21
Vermont	N/A	N/A
Virginia	TBD	11/1/21
Washington	11/1/21	11/1/21
West Virginia	TBD	11/1/21
Wisconsin	4/1/22	3/1/22
Wyoming	4/1/22	11/1/21
U.S. Virgin Islands	TBD	TBD

Need assistance with quoting or renewing your business?

Contact your Dedicated Client Service Manager or call Broker and Employer Services:

UnitedHealthcare
Fully Insured
866-764-7736

UnitedHealthcare
Level Funded
877-797-8816

Oxford Fully Insured
and Level Funded
888-201-4216

UnitedHealthcare
Freedom Plans
866-764-7735

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