



# Blue Cross and Blue Shield of Illinois brings employees vision benefits that deliver more.



### 145 million

adults wear prescription eye correction.<sup>1</sup>

#### **Online Tools**

#### **Vision Member Portal**

- · View benefits and eligibility
- Download ID cards and EOBs
- · Check claim status
- View wellness information
- Review LASIK information
- Full-service mobile app for Android and iPhone

#### **Enhanced Provider Search**

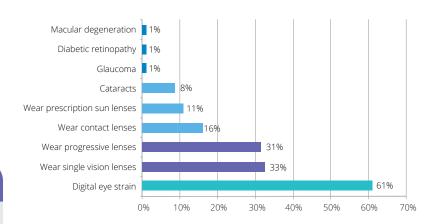
- Location
- Provider specialty
- Hours of operation
- Available frame brands
- Product type
- Online appointment booking at select locations



#### Why a Vision Care Product?

There is a significant need for employers to offer flexible, comprehensive benefit packages to their employees, including vision care.

#### Out of Every 100 Employees<sup>2</sup>



#### The Importance of Good Vision Care Is Easy to See

With a comprehensive vision exam, it's easier to find serious eye and general health conditions like diabetes, high blood pressure, high cholesterol, glaucoma and cataracts sooner.<sup>3</sup>

With a clear view of blood vessels, arteries and nerves, our eyes give doctors a unique window into the human body and insights into our overall health. This, along with the fact that the average person is 4 times more likely to receive an eye exam than a physical, shows just how important vision care can be.<sup>4</sup>

#### When Employees Benefit, So Do Employers

With early diagnosis, conditions can be treated more quickly—and more cost effectively—leading to happier, healthier employees and lower healthcare expenses.

In fact, employers can save \$8 billion annually in lost productivity resulting from the need to treat chronic illnesses. That breaks down into a \$7 gain for every \$1 invested in vision coverage.<sup>5</sup> Bottom line? When you take care of employees' overall health with vision benefits, everyone wins.

- **5.3 million** U.S. adults have diabetic retinopathy, which is the number one cause of blindness in Americans 18 and older.<sup>6</sup>
- **91%** of consumers view vision benefits as important or very important.<sup>7</sup>

#### Access to Care Starts with the Right Network

Vision benefits from Blue Cross and Blue Shield of Illinois provides the right mix of independent and retail providers—including popular national chains and regional favorites, as well as online options. With the Select network, members have access to care and services that offer more flexibility, choice and savings.

In fact, because our vision benefits network is powered by EyeMed, you can look forward to more employees enrolling, 98% in-network provider utilization<sup>8</sup> and more members using their benefits.<sup>9</sup>

Additional benefits include online, in-network options at ContactsDirect.com and Glasses.com. Service is always open to new patients and without an appointment.

#### **Network Overview**

Total provider access points <sup>10</sup>	96,670		
Total independent provider locations <sup>11</sup>	18,090		
Total retail provider locations <sup>11</sup>	6,262		
Total locations	24,352		
% of Americans who have access to 2 providers within 10 miles (urban/suburban)	99.8%		
% of Americans who have access to 1 provider within 20 miles (rural)	93.2%		

#### Discounts for Added Savings



- 40% additional pair discount – the best, most flexible in the industry
- **15%** off LASIK
- 20% off any remaining frame balance
- 15% off any balance over the conventional contact lens allowance
- **20%** off any non-covered item

#### Vision Plan Portfolio

	Frequency Eye/Lens/Frame	Exam Copay	Lens Copay	Allowance Frame & Contact	<b>Funded</b> Fit & Follow-up	Funded Standard Progressive Lenses	Funded Scratch Coating	<b>Funded</b> Kids Polycarb
Plan 1	12/12/24	\$10	\$25	\$100	No	No	No	No
Plan 2	12/12/24	\$10	\$10	\$130	No	No	Yes	Yes
Plan 3	12/12/24	\$10	\$10	\$130	Yes	No	Yes	Yes
Plan 4	12/12/12	\$10	\$10	\$130	No	No	Yes	Yes
Plan 5	12/12/24	\$10	\$10	\$150	No	No	Yes	Yes
Plan 6	12/12/12	\$10	\$10	\$150	No	No	Yes	Yes
Plan 7	12/12/12	\$10	\$10	\$150	No	Yes	Yes	Yes
Plan 8	12/12/24	\$10	\$25	\$130	No	No	Yes	Yes
Plan 9	12/12/24	\$10	\$25	\$150	No	No	Yes	Yes
Plan 10	12/12/12	\$10	\$25	\$150	No	No	Yes	Yes

Other plans available for select groups.







LENSCRAFTERS'





<sup>1</sup>Dr. Kevin Most: May is Vision Awareness Month, https://wgnradio.com/2019/05/28/dr-kevin-most-may-is-vision-awareness-month, May 28, 2019. <sup>2</sup>VisionWatch Eyewear U.S. Study, September 2014 <sup>3</sup>Vision Monday, New Vision Health Report Highlights Importance of Comprehensive Eye Exams. <sup>4</sup>Centers for Disease Control and Prevention: Vision Health Initiative — Basics of Vision and Eye Health, Fast Facts. <sup>5</sup>Workforce.com, "Special Report: Vision and Dental Benefits — More to See, More to Chew On," 2015. <sup>6</sup>Centers for Disease Control and Prevention, 2015. <sup>7</sup>Vision Watch Vision Correct Standard, 2012. <sup>8</sup>Dearborn Life Insurance Company book of business data, 2019. <sup>9</sup>EyeMed analysis of new business that transferred over from a prior benefits company, 2013-2014. <sup>10</sup>All network data as of November 2018. <sup>11</sup>Retail chains must have at least 20 locations.

#### The Right Vision Benefits, No Matter Who You Stack Us Up Against

To give you a clear look at just how much clients get from vision benefits, we've developed a competitor comparison to show you line by line that our vision benefits are the right vision benefits for your clients.

	BCBSIL Vision Benefits <sup>12</sup>	Competitor 1	Competitor 2
Network			
# of in-network provider access points (estimated) <sup>13</sup>	96,700	61,900	53,800
# of in-network provider locations <sup>13</sup>	24,400	22,100	19,300
# of in-network independent provider locations <sup>14</sup>	18,100	20,900	12,100
# of in-network retail provider locations <sup>14</sup>	6,300	1,200	7,200
In-network, online options that allow benefits to be applied	YES	YES	NO
Benefits			
Freedom to choose nearly any ophthalmic frame, lens or contact lens <sup>15</sup>	YES	YES	NO
Discount on additional pairs of glasses	40%	20%-30% <sup>16</sup>	20%
Discounts on hearing exams, aids and services	YES	YES	NO
Member Experience			
Ability to locate an in-network provider by multiple criteria, such as ZIP code, provider specialty office hours, services and/or frame brands	YES	YES	NO
Mobile app for members with ID card, provider locator, benefit overview and driving directions	YES	YES	NO
100 hours or more of live customer services, 7 days a week	YES	YES	NO
Certified Center of Excellence call center <sup>17</sup>	YES	YES	NO

## Contact your account representative or sales executive for a proposal and complete details.

<sup>12</sup>Network data is based on the EyeMed Vision Care Select network, reflects November 2018 data. <sup>13</sup>All network data as of Spring 2018. Competitive network figures from Netminder, rounded to the nearest 100. <sup>14</sup>Retail chains must have at least 20 locations. Competitive numbers calculated twice annually, reflects November 2017 data. <sup>15</sup>May not be available on all plans. Confirm if your plan provides this option. <sup>16</sup>Competitor 1 network offers 30% off a second pair if purchased the same day and at the same provider where the benefit is used. <sup>17</sup>EyeMed awarded Benchmark portal Center of Excellence certification for nine consecutive years. Benchmark Portal evaluates call centers from businesses across the country in multiple industries.

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All plans are based on a 48-month contract term and 48-month rate guarantee. Premium is subject to adjustment even during a rate guarantee period in the event of any of the following events: changes in benefits, employee contributions, the number of eligible employees, or the imposition of any new taxes, fees or assessments by Federal or State regulatory agencies. Benefits may not be combined with any discount, promotional offering or other group benefit plans. Benefit allowance provides no remaining balance for future use with the same benefits year. Fees charged for a non-insured benefit must be paid in full to the Provider. Such fees or materials are not covered. This is a snapshot of your benefits.

Benefits are available from the EyeMed Vision Care, LLC provider network and are administered by First American Administrators, Inc., independent companies that offer benefits on behalf of Blue Cross and Blue Shield of Illinois. Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association.

Blue Cross and Blue Shield of Illinois is the trade name of Dearborn Life Insurance Company, an independent licensee of the Blue Cross and Blue Shield Association. BLUE CROSS®, BLUE SHIELD® and the Cross and Shield Symbols are registered service marks of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield Plans.