## Animal Care Services Questionnaire

Name Insured: $\qquad$
Agency Name: $\qquad$

## General Information

1) What operations does the insured perform? Check all that apply:
$\square$ Veterinarian services
$\square$ Teaching Hospital
$\square$ Kenneling - boarding, breeding, or sales
$\square$ Stables - boarding, livery, or racing
$\square$ Pet Day Care (not on the insured's premises)
$\square$ Pet Grooming
$\square$ Pet Training
$\square$ Obedience $\square$ Service dog $\square$ Police dog $\square$ Attack dog
$\square$ Other:
$\square$ Pet Stores
$\square$ Other (describe): $\qquad$
2) \# Vets $\qquad$ \# Vet Techs $\qquad$ \# Other Employees $\qquad$ \# Kennels/Cages $\qquad$
3) Types of animals treated/serviced? Check all that apply:
$\square$ Small animal (domesticated)
$\square$ Livestock
$\square$ Equine
$\square$ Animals of great monetary value (i.e. show dogs or race horses)
$\square$ Wild and/or exotic
$\square$ Zoo, circus, rodeo, theatrical, or other show animals
4) How many pets on average are in the insured's care at any given time? $\qquad$
5) Are there posted signs requiring owners to have pets on a leash or pet carrier? $\quad$ Yes $\square$ No
a) Does the insured have leashes and/or carriers available in case a client arrives without? $\square$ Yes $\square$ No
6) Are animals kept on-leash or in carriers when moved throughout the facility? $\quad$ Yes $\square$ No
7) Are pet owners allowed in:
a) Examination rooms? $\square$ Yes $\square$ No
b) Treatment rooms? $\square$ Yes $\square$ No
8) Are visitors escorted and supervised when visiting the facility? $\square$ Yes $\square$ No
9) Are receiving areas and treatment/servicing areas separated by two doors (to prevent animals from escaping)? $\square$ Yes $\square$ No
10) If training services are provided, are animals required to be vaccinated? $\quad$ Yes $\square$ No
11) Does the insured offer services off premises? $\square$ Yes $\square$ No

If yes, please describe:
12) Does the insured transport animals? $\square$ Yes $\square$ No If yes, are animals secured while in transit? $\quad \square$ Yes $\square$ No
13) Regarding animal handling:
a) Are animals assessed and labeled for aggression? $\quad$ Yes $\square$ No
b) Are procedures in place for handling animals known to bite? $\square$ Yes $\square$ No
c) Is a policy in place for reporting bites and scratches? $\quad$ Yes $\square$ No
d) Are first aid kits available, as well as other personal protective equipment (latex gloves, bite gloves, restraining poles, etc.)? $\square$ Yes $\square$ No
14) Are employees trained or provided information on zoonotic diseases (diseases which can be transferred from animals to humans)? $\quad$ Yes $\square$ No
15) Does the insured offer crematorium services? $\square$ Yes $\square$ No
a) How are bodies and remains disposed of?

