

Note: When calling a carrier be sure to identify yourself as an agent with Midwest Insurance Brokerage Services, Inc.

Thank you!

Travelers

Agency Code - 0CQB89

	Phone	Fax	Email
General Inquiries	866-336-2077		piservice@travelers.com
Billing	800-842-5075	877-872-5334	
Claims/Roadside	800-252-4633		
Glass Claims	800-972-3541		

The Hartford

Agency Code - 83553069

	Phone	Fax	Email
Services/Billing	800-771-8557	877-755-5637	plagency@thehartford.com
Claims/Roadside	800-243-5860		
Glass Claims	800-892-8484		

Safeco Service Center is available for servicing your clients. Please note: if you are in need of a New Policy (this includes a rewrite), be sure to contact MIBS directly so that you do not lose first year commission.

Safeco

Agency Code - 28-1281

Safeco Service Center is available for servicing your clients. Please note: if you are in need of a New Policy (this includes a rewrite), be sure to contact MIBS directly so that you do not lose first year commission

	Phone	Email
Gold Service™ Support	For your agency: 866-272-3326 For your customers: 866-472-3326	documents@safeco.com
Claims	866-472-3326	
Glass Claims	800-332-3226	
Roadside	877-762-3101	

Encompass

Agency Code - 118040

	Phone	Fax	Email
General Inquiries	877-721-6150	877-417-5022	encompass@trailingdocuments@encompassins.com
Claims/Roadside	800-588-7400		

Rockford Mutual

	Phone	Email
Billing Only	815-229-1500 Opt 1	
MIBS Service/Inquiries	847-427-8000	p&c@midwestga.com
Claims	800-747-7642	
Glass Claims/Roadside	855-418-2340	glassnetwork@nationsafeddrivers.com
Towing	855-418-2340	QTSfaxreimbursements@nationsafeddrivers.com

MetLife

	Phone
Classic Policies	800-438-6381
Met360 Policies	800-422-4272
Claims	800-854-6011

Central

	Phone	Email
Billing only	800-786-9052	
Claims/Roadside	888-263-2924	
Service – Contact MIBS	847-427-8000	P&C@midwestga.com
Glass Claims	800-988-9808	

National General

	Phone	Email
Service – National General	888-325-1190	
Service – Contact MIBS	847-427-8000	P&C@midwestga.com
Claims/Roadside	800-468-3466	