

Personal Lines Service Center

(847) 427-8000

Carrier contact directory

P&C@midwestga.com

Mon–Fri 8:30am – 4:30pm

BEFORE YOU CALL

Note: When calling a carrier be sure to identify yourself as an agent with Midwest Insurance Brokerage Services, Inc.

Travelers

AGENCY CODE 0CQB89

DEPARTMENT	PHONE	FAX	EMAIL
General Inquiries	877-878-2468	-	piservice@travelers.com
Claims/Roadside Ask for a Pre-Claim Property Consultant for Guidance	800-252-4633	-	-
Glass Claims	800-972-3541	-	-

The Hartford

AGENCY CODE 83553069

DEPARTMENT	PHONE	FAX	EMAIL
Services/Billing	800-771-8557	877-755-5637	plagencyservice@thehartford.com
Claims/Roadside	800-243-5860	—	—
Glass Claims	800-892-8484	—	—

Liberty Mutual Service Center is available for servicing your clients. Please note: if you are in need of a New Policy (this includes a rewrite), contact MIBS directly so you do not lose first-year commission.

DEPARTMENT	PHONE	EMAIL
Gold Service Support	For your agency: 866-272-3326 For your customers: 866-472-3326	documents@safeco.com
Claims	866-472-3326	-
Glass Claims	800-332-3226	-
Roadside	877-762-3101	-

Rockford Mutual

DEPARTMENT	PHONE	EMAIL
Billing Only	815-229-1500 Opt 1	—
MIBS Service/Inquiries	847-427-8000	P&C@midwestga.com
Claims	800-747-7642	—
Glass Claims/Roadside	855-418-2340	glassinoices@nationsafeddrivers.com
Towing	855-418-2340	reinbursements@nationsafeddrivers.com

Foremost / MetLife / Bristol West

DEPARTMENT	PHONE
MIBS Service/Inquiries	847-427-8000
Claims	800-854-6011

Central

DEPARTMENT	PHONE	EMAIL
Billing Only	800-786-9052	—
Claims/Roadside	888-263-2924	—
Service – Contact MIBS	847-427-8000	P&C@Midwestga.com
Glass Claims	800-988-9808	—

National General (Encompass)

DEPARTMENT	PHONE	EMAIL
Service - Contact MIBS	847-427-8000	P&C@midwestga.com
Claims/Roadside	800-468-3466	-

Pekin

DEPARTMENT	PHONE	EMAIL
Service - Contact MIBS	847-427-8000	P&C@midwestga.com
Claims	888-735-4611	-
Billing	800-322-4460	-

Progressive

DEPARTMENT	PHONE	EMAIL
Service - Contact MIBS	847-427-8000	P&C@midwestga.com
Claims	800-274-4499	-
Billing	800-876-5581	-
Roadside Assistance	800-776-2778	-