

Commercial Lines Service Center

(847) 427-8000

Carrier contact directory

Commercial@midwestga.com

Mon–Fri 8:30am – 4:30pm CST

Travelers

DEPARTMENT	PHONE
Service	888-661-3938
Audit	800-842-4271
Billing	800-252-2268
Claims	800-238-6625

Hartford

DEPARTMENT	PHONE	EMAIL
Service	877-853-2582	—
Audit	800-962-6170 (Option 4)	—
Claims – Service	877-327-3636	agentfaxreporting.claim@thehartford.com

CNA

DEPARTMENT	PHONE
Service Center	877-724-2669 (Select option #3 for certificates of insurance)
Claims	877-276-7507
Glass Claims	877-262-2727

Philadelphia

DEPARTMENT	PHONE	EMAIL
Claims	800-765-9749	—
Billing	877-438-7459	—
Customer Service	—	Commercial@Midwestga.com

Rockford

DEPARTMENT	PHONE	EMAIL
Billing	800-747-2957 Option 1	—
Customer Service	—	Commercial@midwestga.com
Claims	800-747-7642 Option 2	—